

Frequently Asked Questions

Below you will find some questions that our customers ask about our Party Rentals. If you can't find an answer to your questions here - go ahead and give us a call at (734) 289-3488

Question:

Do You Require Deposits?

Answer:

Yes, we take deposits to reserve your rental. The amount of the deposit is based on your order amount.

Question:

What if we have bad weather on the day of the event?

Answer:

You can transfer your deposit to another date.

Question:

Do we need any more room then the size of the unit?

Answer:

Yes - A little more extra room is needed for the moonwalks and about 20 feet or more of running room for the slip and slide.

Question:

Can the units be set-up indoors?

Answer:

Sure, just let us know that you would like your rental set-up indoors when you make your reservation

Question:

Will the rental harm my lawn?

Answer:

No, the rental will only be set up for a short time - not long enough to kill the lawn underneath

However the Slip & Slide can cause some lawn damage depending on how much water is used.

Question:

What if my party is at a park?

Answer:

No problem, just get permission from the Park Management - prior to your event. For your convenience we offer generator rentals if electricity is not easily available

Question:

Where do you deliver?

Answer:

We service all of Monroe, Newport, Carleton, and Temperance. If your event will not be in these areas - give us a call and we will let you know if we are able to help you out.

Question:

Are the units clean?

Answer:

You bet, we have kids too so we know how important it is to have a safe and clean rental. After each party, we set-up the unit, vacuum and thoroughly disinfect the interior and play areas.

Question:

How do we pay for the rental?

Answer:

On delivery - we accept cash and check

Question:

Can the unit be set up on concrete or parking lots?

Answer:

Yes just let us know before delivery so we come prepared with extra tarps and sand bags